

Dear Hertex Customer,

GOOD NEWS

We are open for the sale of fabrics required for medical facilities and the production of face masks. Our Essential Services Permit stipulates the following requirements:

1.

ONLY ESSENTIAL SERVICE PERMIT HOLDERS SUPPLIED

Customer must supply a copy of their Essential Services Permit in the name of the account name on the order.

2.

ONLY FABRIC SUITABLE FOR ESSENTIAL SERVICES SUPPLIED

Fabric selected must be suitable for the intended purpose. Only breathable fabric may be supplied for the production of facemasks. Supplying fabrics that are unsuitable for Essential Services purposes or intended for other purposes will result in Hertex losing its trading license and will not be risked.

3.

ESSENTIAL SERVICE ORDERS RECEIVE PRIORITY

Please state: **Essential Services Order** in the subject line of your order so that your order can be prioritized. Orders must be placed by 15h00 for cutting the following day. This allows sufficient time to arrange required staffing.

4.

DELIVERY TO MAIN CENTRES ONLY:

Johannesburg, Pretoria, Durban, Bloemfontein, Port Elizabeth, East London, George, Nelspruit, Polokwane and Cape Town. No deliveries to Namibia.

Orders must be to the value of R3500 or more.

For orders less than R3500, a R250 courier cost will be charged to the customer.